

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 17th day of August 2019
C.G. No: 63/2019-20/Kurnool Circle**

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

**K.Mahendra Kumar,
Flat No.3,
S.R. Sai Nagar,
Joharapuram Road,
Kurnool -Dist .**

Complainant

AND

**1. Assistant Accounts Officer/ERO/Kurnool
2. Assistant Executive Engineer/O/Kurnool Camps
3. Deputy Executive Engineer/O/Kurnool -II
4. Executive Engineer/O/Kurnool**

Respondents

ORDER

1. Complainant presented a complaint stating that a bill for Rs.6,068.75 was issued against his domestic service bearing No. 8312202179647 which is on high side and requested to arrange to check the correctness and revise the bill.
2. The respondent No.1 in his written submission has stated that respondent No.2 has recommended for revision of the complainant bill from 01.04.2019 to 30.05.2019 since the existing meter is declared as fail. Based on the recommendations of the respondent No.2 an amount of Rs. 1,264/- was withdrawn and thus resolved the grievance of the complainant.
3. On perusal of the account copy of the service connection it is evident that an amount of Rs.1,264/- was withdrawn during 07/2019 and no arrears are against the service connection.

DESPATCHED

DATE

2018

C.G.No.63/2019-20/Kurnool Circle

Ob

4. The efforts made by the Forum to get the feedback from the complainant yielded no results as the complainant has not answered to the call made on 31.07.2019 at 3.50 P.M. Hence it is presumed that the complainant is satisfied with the revision and the compliant is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 17th August 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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